

KINTRONIC LABORATORIES POLICIES

OUR MISSION STATEMENT

FROM CONCEPT TO ON AIR, KINTRONIC LABS, INC IS READY TO SERVE YOUR RADIO BROADCAST FACILITY NEEDS IN A TIMELY, EFFICIENT AND COST EFFECTIVE MANNER

PRICES:

- All prices are subject to change without prior notice and are filled at prices in effect at the time of shipment .
- Prices do not include freight charges, export packing , insurance, duties, federal, state or local sales or excise tax.

MINIMUM ORDER:

- All orders are subject to a minimum order charge of \$25.00

RUSH ORDERS:

- All rush orders are subject to a minimum order charge of \$10.00.

WARRANTY:

- Limited one year warranty from date of shipment on all products manufactured by Kintronics. Products not manufactured by Kintronics would be subject to that manufacturer ' s warranty.

WARRANTY ADJUSTMENTS:

- Kintronics is to be notified immediately of any defective product within the warranty.
- Any defective product returned must be shipped prepaid and be accompanied by a letter explaining the reason for the return.
- Kintronics agrees to repair or replace any product which upon examination proves to be defective with in the warranty.

WARRANTY EXCLUSIONS:

- Incidental or consequential damages or for loss, damages or expenses related directly or indirectly to the use of the product.
- Misuse, neglect, accident, improper installation or use due to violation of instructions provided by Kintronics.
- Any product which has been repaired or altered at any place other than Kintronics.

PRODUCT RETURNS:

- Kintronics must be notified of any excess or unused product (s) to be returned for credit.
- All returns must be accompanied by a packing list and a RMA number (acquired from KTL).
- All returns are subject to a 20% restocking charge. The only exceptions would be for errors on the part of Kintronics or for exchanges.
- Credit will be issued following examination of the product (s) .
- No credit will be issued on custom manufactured and special order product (s) .

SHIPMENT DELAYS:

- It is the intention of Kintronic Laboratories to provide the best possible service. However, Shipments are sometimes subject to delays beyond our control. Therefore, Kintronics cannot be liable for failure to meet scheduled delivery date (s) due to such contingencies.

KINTRONIC LABS

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